



**Martin McCluskey MP,
Minister for Energy Consumers,
Department for Energy Security and Net Zero**

By email

11 May 2026

Dear Martin,

Many thanks for your letter of [23 February](#) providing responses to our earlier letter and meeting about the Warm Homes Plan. We look forward to engaging with the consultations the Government runs as the Warm Homes Plan comes to fruition.

However, we would ask that you specifically consider the proposal for a Warm Homes Guarantee which we raised in our previous correspondence.

Too many past energy efficiency schemes have left people living in cold, damp homes despite upgrades, facing disruption without reward, or dealing with poor-quality installations and limited recourse. Public confidence has been damaged and it will not be rebuilt unless this programme delivers measurable improvements for households.

That is why we are calling on the Government to introduce a Warm Homes Guarantee. At its core, this must ensure that every household receiving publicly funded energy efficiency upgrades sees a tangible reduction in their energy bills, alongside improved comfort and living standards.

WARM Homes Guarantee

W: Warmth & wellbeing outcomes.

Homes must be demonstrably warmer, healthier and safer to live in, with outcomes measured in real-world conditions, not just installations signed off on paper.

A: Advice you can trust.

Every household receives independent, high-quality advice before and after work is done, delivered in a format that works for them. This includes support for the digitally excluded, help navigating choices, benefits and tariffs, and practical hand-holding, not just signposting to installer lists.

R: Rights, redress and protection.

Clear accountability, strong consumer protections and fast routes to remediation when things go wrong, including compensation and repairs. For renters, this also means protection from rent hikes or eviction linked to upgrades.

M: Measured and fair energy costs.

A clear, enforceable commitment that upgrades will deliver fair outcomes on energy costs (either lower bills or improved warmth and comfort for the same spend) backed by monitoring, transparency and redress where expectations are not met.

A Warm Homes Guarantee would provide certainty to households, accountability in delivery and confidence to Parliament and the public that this programme will achieve its stated aims.

We would welcome the opportunity to meet with you and your officials to discuss how a Warm Homes Guarantee can be incorporated into the delivery of the Warm Homes Plan.

Yours sincerely,

Simon Francis, Coordinator
On behalf of the End Fuel Poverty Coalition

About the End Fuel Poverty Coalition

The End Fuel Poverty Coalition is a [broad coalition of more than 100 anti-poverty, health, housing and environmental campaigners, charities, local authorities, trade unions and consumer organisations](#). It is also supported by academics, social enterprises and those working on the front line of fighting fuel poverty.

We believe that everybody has the right to a warm, dry home that they can afford to heat and power.

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